## Start-up card

# CSAM – Activating digital keys

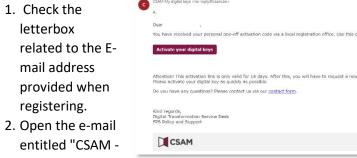
## What do you need to activate a digital key?

### What you need

- 1. Activation link, sent by email
- 2. Activation code, delivered on paper

## Activating digital keys

### Activation link



My digital keys:

activation". Click on the button Activate your digital keys

3. Continue to next step "activation code"

### Activation code

- 1. After opening the activation link, the applicant must enter the activation code that was given on paper. Enter the activation code
- 2. Click on Next
- 3. Continue to the next step "Activating a digital key"

### Activating a digital key

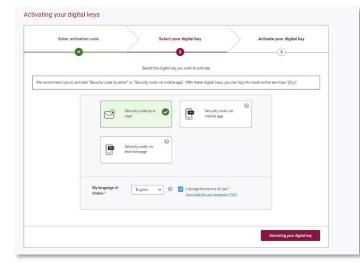
Après After correctly entering the activation code, the applicant can activate a digital key. Three types of digital keys are possible:

- 1. Mobile application
- 2. Security code via SMS
- 3. Security code by email

You must select a numeric key of your choice, accept the terms of use and click on Activate the digital key.



## Activate the digital key "security code by email"



### Creation of username and password

After choosing a digital key, you must enter a user name and a password.

- 1. Enter the username
- 2. Enter the password

## Start-up card

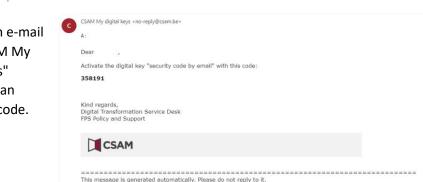
# CSAM – Activating digital keys

- 3. Repeat the password
- 4. When all the data has been entered, click on, click on Next

Enter activation code	$\rightarrow$	Select your digital key	$\rightarrow$	Activate your digital key
<b>O</b>		0		
Set a user	mame and password to enable	you to use your beveiligingscode via	email. The combination	in of your
		makes logging into the governments		
	Username*		0	
	Password*	[	0	
	Confirm password*	\	0	
	Commi password		0	
				_
vate another digital key				Ne

#### Go to your personnal mailbox

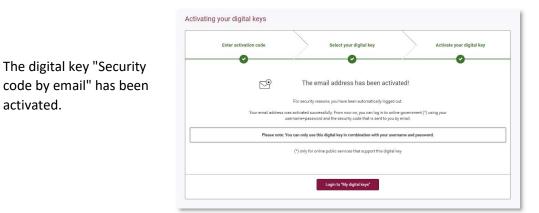
You have received an e-mail from "CSAM My Dear Digital Keys" 358191 containing an activation code.



#### Activating the digital key "Security code by email"

Please enter the activation code in the box provided and click on Next.

Enter activation code	$\geq$	Select your digital key	$\geq$	Activate your digital ke
Fill in the registration code that was sent	to you by e-mail. Then	tes Year		
It may take a few minutes before you reo If you do not receive an e-mail, press 'Car	eive the registration cod	ie, make sure you also check your junk e-r	nail folder.	
Registration code *	-			0
Registration code *				0



## Links

activated.

Manage your digital keys yourself: https://iamapps.belgium.be/sma Help center : <u>https://sma-help.bosa.belgium.be/en</u> Helpdesk My digital keys: 02 740 79 92

servicedesk.dto@bosa.fgov.be

eID helpdesk: 02 518 21 16 helpdesk.belpic@rrn.fgov.be